



The Student Travel Experts

CANCELLATION PROTECTION PROGRAM

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For security and peace of mind, enroll in our Cancellation Protection Program (CPP).

A high-value program designed for convenience and protection.

The CPP allows a full refund of Tour Payments (minus the CPP cost and non-refundable items*) if a Participant is unable to travel because of illness, sports obligations, scheduling conflicts or any other unforeseen events.

Safeguard Tour Payments!

Without the CPP, cancelled trips can cost up to 100% of Tour Payments, which is why more and more Participants are taking advantage of the program and protecting their payments. **It has increasingly become the "Gold Standard" among traveling participants.**



Simple enrollment and peace of mind!

The CPP is highly recommended by Tour Organizers and Participants. Enrollment is available at the time of Registration. To enroll, simply elect the "Yes!" option on the Registration Form and follow the payment instructions.

Unexpected events are a part of life, we can't always plan for them...

...but we can plan for the possibility that we may encounter such situations, which is why the CPP is a safety measure worth taking. Anticipate this possibility and protect your Tour Payments, it's well-worth the small investment.



PROGRAM TERMS

- All cancellation notices and requests for refunds must be in writing, include the Registrant's name and be mailed to Gerber Tours postmarked no later than the Tour's departure date.
- If the CPP is declined, Participants are subject to the Standard Cancellation Policy as outlined on Registration Forms.
- Refunds take approximately 4 – 6 weeks to process.
- Refund total will be based on the Tour Price as contracted between Gerber Tours and Sponsoring Organization and on the total amount received for that participant at the time of cancellation (minus the CPP cost and non-refundable items*).
- Only Registered Participants are eligible for refunds.
- Refunds will be made by sponsoring organization if participant cancels prior to final payment being received by Gerber Tours, Inc.
- Refunds under the CPP are not available if the Sponsoring Organization cancels the entire Tour or in the event or threat of acts of government, epidemics, force majeure events or acts of terrorism.

*Non-refundable items include the non-refundable booking deposit, installment fees, late payment and/or returned check fees.

TERMS AND CONDITIONS

Responsibility:

Gerber Tours, Inc., its employees, shareholders, subsidiaries, affiliates, officers, directors, successors, agents, and assigns (collectively, "Gerber Tours") does not own, operate or control any person or entity which is to or does provide goods or services for your trip including, for example, lodging facilities, airline, vessel or other transportation companies, guides or guide services, local ground operators, entertainment or sightseeing operators, providers or organizers of optional excursions, food service providers, etc. All such persons and entities are independent contractors. As a result, Gerber Tours is not liable for any negligent or wilful act or failure to act of any such person or entity, or of any third party.

Without limitation, Gerber Tours is not responsible for any injury, loss, or damage to person or property, death, delay or inconvenience in connection with the provision of any goods or services whether occasioned by or resulting from, but not limited to, acts of God or force majeure, acts of war or civil unrest, insurrection or revolt, strikes or other labor activities, criminal or terrorist activities of any kind or the threat thereof, lost or stolen belongings, overbooking or downgrading of accommodations, mechanical or other failure of airplanes or other means of transportation or for any failure of any transportation mechanism to arrive or depart timely, dangers associated with animals, sanitation problems, food poisoning, lack of or quality of medical care, illness or disease, epidemics or threat thereof, difficulty in evacuation in case of a medical or other emergency, or for any other cause beyond the direct control of Gerber Tours.

Changes in hotels or itinerary may be made at the discretion of Gerber Tours or your local ground operator as it or they deem necessary or desirable.

Gerber Tours reserves the right to decline to accept or retain any person as a member of any trip. In the event a member is expelled from a trip, no refund of any kind will be made. Gerber Tours reserves the right to cancel any trip with its sole obligation to refund all monies received by it for the trip. Gerber Tours reserves the right to increase the tour cost if cost of the tour elements increase. Trip participants are solely responsible for securing their own passports, visas, medical inoculations, etc. These terms and conditions can be changed only pursuant to a writing signed by an officer of Gerber Tours.

Cancellations due to Governmental Action or Impossibility of Performance:

In the event a trip is cancelled or postponed due to the actions of any governmental or civil authority, school or school district, or a cancellation is caused for any other reason beyond the control of Gerber Tours, tour participants will be entitled to a refund of monies paid less non-recoverable expenses prepaid or incurred by Gerber Tours and the non-refundable booking deposit.

Binding Arbitration:

Any controversy or claim arising out of or relating in any way to these Terms and Conditions, to this Tour Agreement, to the brochure, or any other information relating in any way to the trip, or to the trip itself, shall be settled solely and exclusively by binding arbitration in New York City, New York in accordance with the rules of the American Arbitration Association then existent. In any such arbitration the substantive (but not procedural) law of New York will apply.

Seller of Travel:

California: (CST #2021080-40) Registration as a seller of travel does not constitute approval by the state of California. California law requires certain sellers of travel to have a trust account or bond. This business has a trust account.

Florida: Exemption as an ARC travel agency #33515285.

Iowa: Travel Agency #538.

Washington: Seller of Travel Reg. #602 052 263.

Arizona: Exemption as an ARC travel agency #33515285

Hawaii: Travel Agency Registration TAR6263

Nevada: Travel Agency Registration #2005-0134

Oregon: Registry #313609-93